



QUALITY POLICY STATEMENT

Commitment to Quality

We aim for total customer satisfaction by ensuring that Quality is integral to all our working practices. We deem Quality to be, 'conformance with statutory regulations and specific customer contractual requirements',

We aim to achieve this by:

- Planning, organising, conducting and managing Quality activities at all stages of the business process in order to produce the right end product, at the right times with the minimum wastage while operating maximum efficiency.
- Complying with all relevant statutory requirements, recognised national standards; and relevant Quality schemes and, where possible, gaining of accreditation to all such formal standards.
- Ensuring the fitness for purpose of all products and services so that they are functional, safe and cost effective.

Continuous Improvement

We are committed to the continuous improvement of the products and services that we provide and the effectiveness of our Quality Management System. We will ensure that South West Highways Limited strives to achieve optimum Quality leading to greater reliability, enhanced services and increased efficiency.

We will manage our Quality activities by defining policies; setting objectives and implementing Quality procedures. The policies, objectives and procedures are incorporated into the Company Quality Management System.

Our ability to meet the goals set out in this Policy Statement will be reviewed annually at the Management Review Meeting, and updated if necessary.

Accreditation

The Company is fully committed to maintaining a Quality Management System which meets the requirement of: -

BS EN ISO 9001: 2008 Quality Management Systems - Requirements

SIGNED BY:

A handwritten signature in black ink, appearing to read 'Ben P.', is written over a horizontal line.

MANAGING DIRECTOR